

Headsets as a Service (HaaS)

Get the latest headset technology with no capital outlay

The goal of any contact center is to provide the best possible support or service experience to each and every customer that reaches out to your company. This is achieved by having a group of ambitious, well-trained agents and supervisors supported by leading-edge technology. However, it is important, as you provide these extraordinary experiences to your customers, that you manage costs in your contact center.

Headsets as a Service (HaaS)

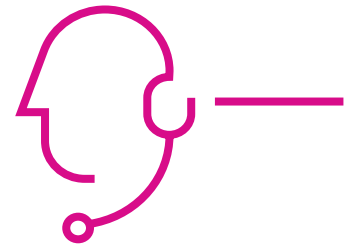
Five9 has partnered with Poly (Plantronics and Polycom relaunch) to offer headsets as a service (HaaS). This unique program allows Five9 to offer a selection of best-in-class headsets, like the ones your agents and supervisors use every day, through a monthly subscription service.

This program allows you to keep up to date with the latest headset technology with no long-term commitment or capital outlay. Each headset includes a three-year warranty and full support services directly from Poly. Once the term is up for your headsets you simply return them to get new headsets featuring the latest and greatest technology. And there is no risk to you as you can cancel your subscription at any time.

Poly HaaS Models

The HaaS program offers best-in-class headsets from Poly in both wired and wireless models (Note: wireless models are only recommended for supervisors or home-based agents). Ordering the right headsets for your team is easy and they are shipped right to your company.

See below for details on each of the available models.



Benefits:

- Use latest technology
- No capital outlay
- Monthly subscription helps manage costs
- Cancel anytime

EncorePro 500 USB Series



HW515 USB
Over-the-head monaural



HW525 USB
Over-the-head stereo



HW535 USB
Over-the-ear monaural



HW545 USB
Convertible monaural

- USB adjustable fit enhances wearing comfort, ensuring users stay fresh and engaged
- Super-lightweight, robust design and soft, audio-optimized ear cushions provide all-day comfort
- Next-generation custom microphone reduces background noise and interference, ensuring fewer missed words and a better experience
- Flexible noise-canceling boom with visual positioning guides makes it easy to establish optimum mic placement for voice clarity
- Tuned stereo wideband audio delivers richer, clearer conversations while SoundGuard and SoundGuard DIGITAL protect users from hearing discomfort and listening fatigue



Product sheet

Savi 8210 / 8220 / 8240

Wireless models only recommended for supervisor or home-office use



Savi 8210
Over-the-head
monaural



Savi 8220
Over-the-head
stereo



Savi 8240
Over-the-head
monaural

- Up to 13 hours talk time and up to 50 hours standby (7 hours talk, up to 30 hours standby with Convertible headset)
- Line of sight range up to 590 feet/ 180 meters
- Noise-canceling microphone to ensure greater call privacy with Close Conversation Limiting
- DECT Security Certified ensures sensitive conversations stay private with the latest security standards
- Bring calls together with advanced audio mixing
- Active Noise Canceling filters out background noise so users can focus

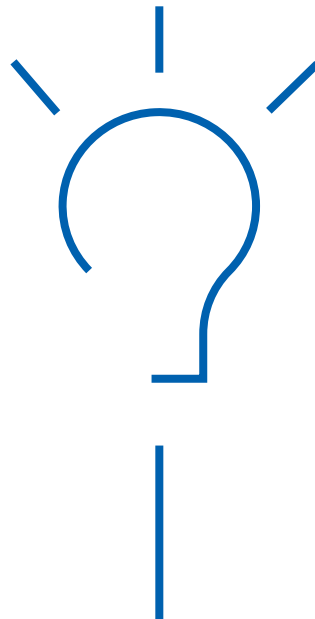
 Product sheet

Five9 and Poly

Five9 and Poly partnered to create this unique HaaS program to help you manage costs in your contact center while offering your agents and supervisors best-in-class technology while on the phone with your customers.

Learn More

Want to see how you can take advantage of this unique HaaS program? To get started, visit www.five9.com or call **1-800-553-8159**.



About Five9

Five9 is the leading provider of cloud contact center solutions, bringing the power of the cloud to more than 2,000 customers worldwide and facilitating more than five billion call minutes annually. Five9 helps contact centers increase productivity, boost revenue, and create customer loyalty and trust.

For more information visit www.five9.com or call **1-800-553-8159**.



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